CLAIMS SERVICES BY PROGRAM

Program	General Liability 1	General Liability 2	PRISMHealth/Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	MR OCIP
Catastrophic Claims Management						◊	◊	
Claims Audits	●	●				●	●	
Claims Index Reporting	●	●				●	●	
Injury Reporting and Triage						◊	◊	
Investigative Services						◊	◊	
Managed Care Consulting						●	◊	
Medical Provider Network						◊	◊	
Medical Transportation & Language Services						◊	◊	
Medicare Reporting						●	◊	
Rehabilitation Care						◊	◊	
Return-to-Work Program						◊	◊	
Structured Settlements	◊	◊				◊	◊	
Subrogation Recovery	◊	◊						
TPA RFP Assistance	●	●				●	●	

SYMBOL/DEFINITION

● Included ◊ Negotiated Rate ☐ Hybrid Prices

*PRISM offers a wide array of coverage programs.
For a complete listing, check out our website below.*

RISK CONTROL SERVICES BY PROGRAM

Program	General Liability 1	General Liability 2	PRISMHealth/Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	MR OCIP
AVERT	◊	◊	◊	◊	◊	◊	◊	◊
Anonymous Tip Reporting System	◊	◊	◊	◊	◊	◊	◊	◊
Background Check Services	◊	◊	◊	◊	◊	◊	◊	◊
Checkpoint System	◊	◊	◊	◊	◊	◊	◊	◊
CPR Training Resource	◊	◊	◊	◊	◊	◊	◊	◊
Cyber Security Training	◊	◊	◊	◊	◊	◊	◊	◊
Drug & Alcohol Testing Consortium	◊	◊	◊	◊	◊	◊	◊	◊
EPN Program	●	●	●	●	●	●	●	●
Employee Performance Software	◊	◊	◊	◊	◊	◊	◊	◊
Equipment & Apparatus Inspection Software	◊	◊	◊	◊	◊	◊	◊	◊
Law Enforcement Resources	●	●	●	●	●	●	●	●
LMS	●	●	●	●	●	●	●	●
Managed IT Services	◊	◊	◊	◊	◊	◊	◊	◊
SDS Management	◊	◊	◊	◊	◊	◊	◊	◊
Safe School Ambassadors	◊	◊	◊	◊	◊	◊	◊	◊
SAP Services	◊	◊	◊	◊	◊	◊	◊	◊
Workforce Management Software	◊	◊	◊	◊	◊	◊	◊	◊

RISK MANAGEMENT SERVICES BY PROGRAM

Program	General Liability 1	General Liability 2	PRISMHealth/Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	MR OCIP
Actuarial Analyses Subsidy	●	●		● Med Mal 1 members only			●	
Certificates of Insurance Management	◊	◊	◊	◊	◊	◊	◊	◊
Crisis Incident Counseling Services						●	●	
Crisis Incident Management Services	☐	☐	☐	☐	☐	☐	☐	☐
Enterprise Risk Consultants	◊	◊	◊	◊	◊	◊	◊	◊
Legal Advice Services	●	●	●	●	●	●	●	●
Property Program Grant					●			
Property Schedule Maintenance					●			
Real Property Program Appraisal Services					☐			
Risk Assessment Tool	●	●	●	●	●	●	●	●
Risk Management Practitioner Certificate Program	◊	◊	◊	◊	◊	◊	◊	◊
Strategic Planning Facilitation	◊	◊	◊	◊	◊	◊	◊	◊
Risk Management Subsidy	●	●		●	●	●	●	

PRISM
Public Risk Innovation, Solutions, and Management

Menu of Services & Partner Programs

Covering all spectrums of risk since 1979.

For more information, contact:
Member Services Department
916.850.7300
memberservices@prismrisk.gov

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Claims

GL - General Liability Members only;
WC - Workers' Compensation Members only

Catastrophic Claims Management (WC) - When a catastrophic claim occurs, services are available to allow members access to claims professionals whose expertise is managing the claim. ●

Claims Audits - Contracted independent claims auditors review claims in accordance with PRISM's Claims Standards, helping increase claims handling performance. ●

Claims Index Reporting - Members of the General Liability and Workers' Compensation programs have access to PRISM's contracted rates to cover all index reporting and inquiries. ●

Injury Reporting and Triage Services (WC) - Round the clock access to a first call/first reporting system that provides medical-needs triage at the time of injury, and assistance with completing first report documents. ◊

Investigative Services (WC) - Full-service investigation services include AOE/COE investigations, surveillance, field and background investigations, and SIU/fraud services. ◊

Managed Care Consulting (WC) - PRISM members receive preferential rates for optimize managed care programs through restructuring existing programs and, if needed or required, a competitive bid or RFP process. ◊

Medical Provider Network (MPN) (WC) - PRISM's proprietary MPN provides employer control over the injured worker's medical care throughout the life of the claim. ◊

Medical Transportation & Language Services (WC) - Fully credentialed drivers and interpreters, proprietary referral management software, and a triple confirmation guarantee. ◊

Medicare Reporting - Receive Center for Medicare/Medicaid query and reporting services for Medicare Reporting and Medicare Setasides to help aid against the potential significant penalties assessed for failure to comply with the Medicare Secondary Payer Act. ◊

Rehabilitation Care (WC) - Sub-acute & post-acute rehabilitation services for people of all ages with medically complex injuries and illnesses. ◊

Return-to-Work Program (WC) - Pre-identified temporary work assignments help employers return employees to work, increasing employee satisfaction and decreasing claim costs. ◊

Structured Settlements - PRISM works with various brokers specializing in resolving complicated Workers' Compensation and General Liability claims via annuities by providing expert assistance with structured settlements.

Subrogation Recovery (GL) - Recover claims dollars from losses caused by the negligent act of a third-party. ◊

Third Party Administrator (TPA) RFP Assistance - PRISM staff in both the Workers' Compensation and Liability Departments are available to help with drafting and reviewing a Request for Proposal, and interviewing. ●

SYMBOL/DEFINITION		
● Included	◊ Negotiated Rate	☐ Hybrid Prices

Risk Control

Risk Control for Law Enforcement Menu - Information for all PRISM member agencies with law enforcement personnel.

Active Voilence Emergency Response Training - Go beyond active shooter training and uses dynamic methods to teach employees proactive awareness, how to react and protect themselves and others in a violent situation. ◊

Anonymous Tip Reporting System - WeTip 2.0 keeps your community and agency safe with anonymous reporting through a call, text, or QR code scan. ◊

Background Check Services - Preferred pricing and value-added packages for Employee Background Screening needs of PRISM members. ◊

Checkpoint System - Electronically log check-in points with timestamps to provide documented proof of completed routes. Can also be used for safety inspections and patrols in both corrections and non-corrections environments. ◊

CPR Training Resources - High quality CPR, First Aid, and AED training that members can conveniently coordinate through a single point of contact. ◊

Cyber Security Training - Best-in-class phishing training platform, combined with the largest library of interactive web-based training materials including 1000+ interactive modules, videos, games, posters and newsletters. ◊

Drug & Alcohol Testing Consortium - In-network pricing for drug and alcohol tests for Department of Transportation (DOT)/Non-DOT regulated drivers, including access to Medical Review Officers. ◊

Employer Pull Notice (EPN) Program - Proactively monitor employee driving records using a DMV approved EPN agent with just a few clicks. ●

Employee Performance Evaluation Software - Allows employers the ability to; test and track skill competencies, oversee officer's progress during FTO program, record videos of skill demonstrations, and assess performance. ◊

First Responder Services
Equipment & Apparatus Inspection Software - This mobile application for first responder agencies allows for easy inspections on the go. ◊

POST Certified Training - Use of Force and De-escalation (DLGP): PRISM offers a 1-hour online, self-paced course is designed to provide law enforcement officers the knowledge and strategies to safely bring volatile situations with persons in crisis to a non-violent conclusion. ●

Workforce Management Software - This software lets our fire, LE, and EMS members administrators coordinate schedules and oversee employee hours. ◊

Managed IT Services - Access a broad suite of state-of-the-art managed IT services, from the initial Risk Assessment, to Virtual Chief Information Security Officers (CISOs), and Vulnerability Scans.◊

PRISMtv - Member-exclusive, 24/7 access to hundreds of webcasts on-demand. Webcasts available in 8 different channels: Educators, EPL & Liability, Health & Benefits, News & Administration, Podcasts, Risk Control, Risk Management, and Workers' Compensation.●

Safety Data Sheet (SDS) Management - Efficiently customize and automate SDS libraries across your entire organization and access a comprehensive database of SDS documents to assist in library creation. ◊

Substance Abuse Professional (SAP) Services - Experienced and DOT qualified, refer your employees to Dr. Harelson for both the initial and follow-up SAP evaluation upon receipt of a positive drug or alcohol test. ◊

Risk Management

Actuarial Analyses Subsidy - An annual subsidy of up to $2k helps offset the cost for members of the: EWC, GL1, GL2, & Med Mal 1 Programs. ●

Certificates of Insurance (COI) Management - An online COI management system to obtain and record proper evidence of coverage. ◊

Crisis Incident Counseling (CIC) Services (WC) - For employees following an unexpected work-related death of a co-worker at the workplace. ●

Crisis Incident Management (CIM) Services - Pre-and post-crisis services include: webinars, situation assessment, media consulting, communications and message management. The CIM Policy will provide up to $50k in services for an accepted claim for members of : EWC, GL1, GL2, Property & Med Mal. ☐

Education Member Services (services for PRISM Education Members)
School Administrator's Guide to Preventing Sexual Abuse & Misconduct * - Designed to assist with creating policies and procedures to ensure student safety against would-be sexual predators. ●
Safe School Ambassadors (SSA) - Empower natural student leaders with non-violent communication and intervention skills to create safer environments within the school community. ◊
School Liability Handbook: Student Activities & Employment Issues * - A comprehensive handbook including 5 modules (Table of Contents) created in coordination with Lozano Smith. ●
School Safety for the Industrial Arts * - This guide was created to assist public agencies in keeping students, faculty, support staff, and guests in their Industrial Arts classrooms safe. ●

Legal Advice & Consultation Services
Labor Law/Employment Practices Services - Legal consultation provided by the Eyres Law Group on a variety of topics including; the interactive process, performance management, and reasonable accommodations. ●
Risk Management Legal Advice - Steve Underwood, Esq., PRISM's former General Counsel, is available for consultation on a variety of legal matters, such as: contracts, Brown Act, Public Records Act, litigated matters, and other general governmental issues. ●

Property Program Services (for PRISM's Property Program members)
Pressure Vessel Inspection – Offered through Hartford Steam Boiler for Program members that purchase *Boiler & Machinery Coverage.* Inspections can be requested and scheduled by emailing Hartford Steam Boiler directly. ●
Property Program Grant – Up to $25k/member, per year in matching financial assistance is available to address a property program exposure and is reviewed/approved by the Property Committee. Policy statement; FAQs and application. ●
Property Schedule Maintenance - Easily access property schedules via an online portal called AlliantConnect. ●
Real Property Program Appraisal Services - Alliant Insurance Services will provide property appraisal services to members of the Property Program. See Policy Statement Regarding Appraisal Services. ☐

Strategic Planning Facilitation Services - PRISM staff can conduct a JPA's Strategic Planning Session, providing guidance and consultation before, during and after your session. ◊

Risk Management Subsidy - Voluntary for PRISM members who participate in a major program and can be used for expenses related to: Risk Control & Risk Management, except for payment of premiums.

Training & Resources

Classroom, On-site, & Regional Training - Instructor-led training in a variety of formats, including classroom-style, on-site, and regional seminars held state-wide on various risk management topics.●

Communication Resources - Valuable information to aid in making important risk management decisions for your organization. ●

- Blog
- Coming Soon!
- COVID-19 Resources
- ELink
- Education Connection
- News
- Message Board
- Risk Control Trainings

Contract Review Services - Offered by Alliant Insurance Services in conjunction with the Insurance Requirements in Contracts (IRIC) Manual to assist members with questions related to professional service providers, tenants, contractors and vendor contracts. ●

EAGLE Awards - (Exemplary Achievement in Government Leadership and Enrichment) Awards Program recognizes members for excellence in risk management, promoting an atmosphere to encourage members to strive for excellence and innovation. ●

Enterprise Risk Consultants (ERC) - This vetted group of risk management consultants has gone through a comprehensive background check by PRISM and are available to assist with special assignments or staff transitions. ◊

Learning Management System (LMS) - An online LMS is available which allows members access to an extensive catalog of web based training sessions for risk management as well as everyday business needs.●

Open Forums - A variety of roundtable-environment forums created for members to discuss and share experiences and solutions to issues facing public entities today. ●

- PRISM Perspectives Podcast
- Risk Control Open Forum

Pass the Baton Mentorship Program - Provides the opportunity to partner with a mentor/mentee and share knowledge and insights in risk management.●

Risk Management Practitioner Certificate Program - A five-part series of trainings developed in partnership with CPS HR Consulting, specifically designed for risk management personnel, workers' compensation specialists, and HR staff responsible for practical, cost-effective risk management. ◊

Safety Management Certification - This five-part online series covers topics including: Accident Investigation for Supervisors, Safety and the Supervisor, Workers' Compensation for Supervisors, and more! Check out the schedule. ●

Streaming Library - Online repository of safety and training videos. ●

Toolbox - A compendium of resources developed specifically for members, and covers over 100+ areas of risk management, including: ●

- Drug & Alcohol Clearinghouse Guide
- Employment Practices Manuals*
- Essential Job Duties* & Job Safety Analyses* Resources
- Occupational Safety & Health Guide*
- Risk Assessment Tool
- Risk Simplified Articles
- Road Maintenance
- Safety Talks: A Tailgate/ Toolbox Resource* (nearly 300 topics)
- Workplace Violence Prevention*

* - A password is required to access this resource. Please contact the Risk Control Department for assistance.